

Team Communication and Problem Solving

The “Team Communication & Problem Solving” training programme empowers delegates to...

Outcomes

- Know how to motivate individual team members
- Understand effective Team Problem Solving techniques
- Understand Effective Team Decision Making
- Manage conflict effectively
- Understand Team Planning
- Develop a learning environment for the team.

Who should attend?	Duration
<ul style="list-style-type: none"> • Team members of a working team. 	<ul style="list-style-type: none"> • Two-days.

Training Content

Module 1: Team problem solving

This module explains:

- The basic problem solving process
- Identify problems within teams
- Other problem solving techniques (models)
- Tactics to promote team problem solving
- Create practical solutions that people will use
- The identification of barriers to creative thought and innovative action
- The identification of creativity
- Techniques to stimulate creativity in teams.

Module 2: Team decision making

This module explains:

- Effective team decision-making
- Advantages of team decision-making
- Disadvantages of team decision-making
- Guidelines for effective team decision-making.

Module 3: Team communication

This module explains:

- The communication model as a basis for effective team dynamics
- Effective and ineffective team communication dynamics.